

# Process Roles in SAFe

Most organizations start with the 'Essential' configuration of SAFe.

**In SAFe®, Process Roles are linked to the levels included in your SAFe configuration. Team and Program levels are essential. Portfolio and Large Solution levels are optional.**

## Scrum Master

### Team Level

- Facilitates team events, such as iteration planning and iteration reviews
- Servant-leader for the Agile Team
- Coaches the team in general agile practices and SAFe processes
- Removes impediments affecting the Agile Team's ability to deliver
- Leads the team in relentless improvement
- Works with the Release Train Engineer and other Scrum Masters
- Goes to the Scrum of Scrums events on behalf of the Agile Team
- Teams in SAFe have exactly one a Scrum Master, even teams using Kanban

## Release Train Engineer (RTE)

### Program Level

- Facilitates Program events, such as Program Increment (PI) Planning
- Servant-leader for the Agile Release Train
- Removes impediments affecting the Agile Release Train's ability to deliver
- Leads the Agile Release Train in relentless improvement
- Works with the Solution Train Engineer, other RTEs, and Scrum Masters
- An Agile Release Train has exactly one Release Train Engineer

## Solution Train Engineer (STE)

### (Optional) 'Large Solution' Level

- Facilitates Solution Level events, such as pre- and post-Program Increment (PI) Planning events
- Servant-leader for the Solution Train
- Removes impediments affecting the Solution Train's ability to deliver
- Works with the Release Train Engineers
- A Solution Train has exactly one Solution Train Engineer

## Agile Portfolio Operations

### (Optional) Portfolio Level

- A function, which is part of Lean Portfolio Management and encourages cooperation between value streams to generate portfolio level benefits
- Supports decentralized program execution by empowering Agile Release
- Sponsor communities of practice for STEs, RTEs and Scrum Masters
- Establish objective measures to report progress towards business agility